

Riddle, Eh? Privacy Policy

Last updated: [Insert Date]

Riddle, Eh? respects player privacy. This Privacy Policy explains what information we collect, why we collect it, how it is used, how long it is kept, how it is protected, and how players may request deletion of their information.

By creating an account, joining a game, submitting an answer, or otherwise using Riddle, Eh?, you agree to the collection and use of information as described in this Privacy Policy.

1. Who This Policy Applies To

This Privacy Policy applies to all players, Casual Explorers, coordinators, volunteers, and users of the Riddle, Eh? website or application.

Riddle, Eh? is designed to be free to play. Players are not required to purchase anything or provide payment information to participate.

2. Information We Collect

Riddle, Eh? may collect the following information when you create an account, join a game, or use the application:

- Player name
- Display name or nickname
- Email address
- Phone number
- Game area selection
- Riddle submissions and answer history
- Solve status and solve times
- Leaderboard placement and game results
- Account activity, login activity, and security-related records
- Technical information such as IP address, browser type, device type, timestamps, and basic application logs
- Communications sent to Riddle, Eh? coordinators, such as support requests, safety reports, or account questions

Riddle, Eh? does not require payment information to play.

Riddle, Eh? does not request sensitive personal information unless it is clearly necessary for a specific purpose and the player is informed why it is needed.

3. Address Information

Riddle, Eh? does not normally require a home address to play.

If address information is ever requested, the reason for collecting it will be clearly explained before it is collected. Address information should only be collected when necessary, such as for prize delivery or another clearly stated administrative purpose.

Players should not submit unnecessary personal information through forms, usernames, messages, or support requests.

4. Why We Collect Information

Riddle, Eh? collects and uses player information for the following purposes:

- Creating and managing player accounts
- Allowing players to join games
- Confirming account ownership
- Sending game-related notices
- Releasing riddles and game updates
- Recording answers, solve times, and leaderboard results
- Administering prizes
- Contacting winners
- Responding to player questions or support requests
- Preventing cheating, fraud, abuse, duplicate accounts, and misuse
- Protecting the security and integrity of the website and application
- Investigating technical issues, safety concerns, or rule violations
- Improving the usability and reliability of the game

Riddle, Eh? does not sell, rent, or trade player information.

5. Game Communications

Riddle, Eh? may contact players about account activity, game updates, riddle releases, safety notices, rule changes, prize administration, support requests, and other messages directly related to participation in the game.

These messages are considered part of operating the game.

Players may also be offered optional newsletter, promotional, sponsor, or future-event communications. These optional communications will require separate consent where required and may be unsubscribed from.

6. Sponsors and Player Information

Sponsors may support Riddle, Eh? by providing prizes, funding, services, or promotional support.

Sponsors do not receive player names, email addresses, phone numbers, account information, answer history, solve times, or other personal information unless the player has clearly consented or disclosure is necessary for a clearly stated prize-related purpose.

Sponsor-provided prizes will be clearly identified.

Riddle, Eh? does not sell, rent, trade, or provide player information to sponsors for marketing purposes.

7. Service Providers

Riddle, Eh? may use trusted technical service providers to operate the website, application, email delivery, hosting, database storage, backups, security monitoring, logging, analytics, or support tools.

These providers may process limited information only as necessary to help operate Riddle, Eh?

Riddle, Eh? will take reasonable steps to ensure that service providers are used responsibly and that player information is handled appropriately.

8. Publicly Visible Information

Some game information may be visible to other players or the public, including:

- Display name or nickname
- Game area
- Leaderboard placement
- Solve status
- Casual Explorer status
- Public game results

Players should choose display names carefully and should not include private personal information in public-facing names or profiles.

9. Retention of Information

Riddle, Eh? keeps player information only as long as reasonably necessary for game operation, prize administration, security, dispute resolution, recordkeeping, fraud prevention, and legal or administrative requirements.

Typical retention may include:

- Active game information retained during the game
- Game records retained for a reasonable period after the game to confirm winners, resolve disputes, and maintain game integrity

- Security logs retained for a limited period to protect the website and application
- Prize records retained as needed for administration, accounting, sponsor reporting, or legal purposes
- Deleted account records removed or anonymized where reasonably possible, subject to security, legal, fraud-prevention, or recordkeeping needs

Riddle, Eh? may publish final game results, winner names and leaderboard summaries after a game ends unless otherwise stated.

10. Account Deletion and Information Removal

At the official end of a game, players may request that their account and personal information be securely removed from the Riddle, Eh? system.

Players may also request deletion by contacting Riddle, Eh? using the contact information listed in this policy.

Deletion requests will be handled within a reasonable time.

Some information may be retained if reasonably necessary for:

- Prize administration
- Dispute resolution
- Fraud or abuse prevention
- Security investigations
- Legal compliance
- Backup recovery windows
- Accounting or administrative records
- Protecting the integrity of completed game results

Where full deletion is not immediately possible, Riddle, Eh? may anonymize, restrict, or securely retain the information only for the necessary purpose.

11. Security

Riddle, Eh? takes reasonable steps to protect player information from unauthorized access, loss, misuse, alteration, disclosure, or destruction.

Security measures may include:

- Secure account authentication
- Password hashing
- Encryption where appropriate
- Access controls
- Secure server configuration

- Backups
- Logging and monitoring
- Administrative access restrictions
- Review of suspicious activity
- Use of trusted infrastructure and service providers

No website, application, or internet-connected system can be guaranteed to be completely secure. Players are responsible for keeping their passwords private and for reporting suspected account misuse.

12. Player Responsibilities

Players are responsible for:

- Providing accurate account information
 - Keeping login credentials secure
 - Not sharing accounts
 - Not using another player's account
 - Not including private information in display names
 - Reporting suspected account misuse or privacy concerns
 - Reviewing game rules and privacy notices before participating
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13. Players Under 18

Riddle, Eh? is intended to be playable by all ages.

Players under the age of majority should participate with permission from a parent or legal guardian.

Parents and guardians are responsible for deciding whether participation is appropriate for a minor and for supervising that minor's participation.

Riddle, Eh? may remove or restrict an account if there is a concern about consent, safety, misuse, or inappropriate participation.

14. Access and Correction Requests

Players may contact Riddle, Eh? to request access to their personal information or to request correction of inaccurate information.

Riddle, Eh? may need to verify the identity of the requester before providing account information or making changes.

Some information may not be changed if it would affect completed game records, scoring integrity, fraud prevention, or dispute resolution. In those cases, Riddle, Eh? may keep a record of the correction request.

15. Privacy Breaches

If Riddle, Eh? becomes aware of a privacy or security incident involving player information, Riddle, Eh? will investigate and take reasonable steps to contain, assess, and respond to the incident.

Where required or appropriate, affected players, service providers, authorities, or regulators may be notified.

16. Changes to This Privacy Policy

Riddle, Eh? may update this Privacy Policy from time to time.

If material changes are made, Riddle, Eh? will make reasonable efforts to notify active players through the application, website notice, email, phone call, text message, or a combination of these methods.

Continued use of Riddle, Eh? after notice of an updated Privacy Policy means the player accepts the updated policy.

17. Contact Person

Questions, requests, or concerns about this Privacy Policy may be directed to:

Riddle, Eh? Privacy Contact Name: [Insert Coordinator or Privacy Contact Name] Email: [Insert Contact Email] Phone: [Insert Contact Phone Number] Mailing Address: [Insert Mailing Address, if applicable]

Players should not send sensitive personal information by email unless requested and unless they are comfortable doing so.

18. Plain-Language Summary

Riddle, Eh? collects only the information needed to run the game, manage accounts, contact players, prevent cheating, keep the application secure, and award prizes.

Riddle, Eh? does not sell player information.

Players can request deletion of their account and information after the game, subject to reasonable limits for security, prize administration, disputes, and legal or recordkeeping needs.